

TERMS AND CONDITIONS

Agreement with iDrive Hire Ltd

When you sign the agreement overleaf you accept the terms & conditions set out in this rental agreement. Please read carefully. If there is anything you do not understand or do not agree with, please ask a member of the staff.

Driving Licence

Drivers must be between 21 and 69 years of age. Persons aged 70 to 73 will normally be accepted but must be referred for confirmation. Be able to produce a fully valid British or international driving licence held for at least 12 month, or 24 month for drivers under 25 years of age.

Non-UK License Holders

Driver must be at least 25 years of age, must be held a full license for a minimum of 24 month. Must provide a current, legible licence from their country of origin. If the licence is not in English, an international driving permit must also be provided. An additional £400 excess is to be applied in addition to any other terms imposed.

Identification

All UK residents must be able to produce their National Insurance number, a recent utility bill or bank statement dated within the last 3 months and a valid credit or debit card in the name of the main hirer. International hirers must be able to produce a passport and valid credit card in the name of the main hirer. All additional drivers must be present at the time of hiring and must be able to produce a full valid driving licence conforming to the stipulations above.

Additional Drivers

Additional drivers are charged at £5 per day. This is capped at 2 weeks for every 4 weeks hire. If you require additional drivers, they must be present at the time of hiring and are subject to the same restrictions as the main driver. Charges for additional drivers are payable locally on arrival. If you, as the main hirer, allow an undeclared driver to use the vehicle, you will be responsible for a penalty of £100.00 + VAT.

Occupation

There are restrictions imposed by our insurer, which means that we are unfortunately unable to hire to persons in certain occupational areas.

These include: professional entertainers, professional sports persons, hawking or general dealers, scrap merchants, vehicle dismantlers or breakers, professional gambling, members of the foreign military, students and unemployed. This list is not exclusive.

Accidents/Damage

The renter is responsible for all damage, however so caused, during the hire period. Vehicle repairs and chargeable maintenance will be charged at cost plus 20%. You must complete an accident form as soon as it is possible to do so. Full details of third parties should also be obtained if applicable. A check-in sheet must be signed when the vehicle is returned. Failure to follow this process may delay the investigation of any disputes regarding repair charges. The renter must not let anyone repair the vehicle without our permission. If any work is required on the vehicle, the renter must notify us immediately and return it to us for any work to be completed. If you choose to return the vehicle outside of office hours, you remain responsible for the vehicle until the vehicle can be checked by a member of staff. The renter is liable for any charges incurred up until this time. iDrive Hire Ltd reserve the right to charge for any loss of rental income, due to the vehicle being in for repair.

Insurance Excess

In the event of an at-fault accident, the hirer shall be liable to pay the amount specified below:

UK driving license holders £1000.00

Non-UK driving license holders £1400.00

This assumes that any accident is reported within 48 hours. The excess is increased by 50% if reported between 48 and 168 hours and by 100% if reported in excess of 168 hours.

Fuel Policy

We provide the vehicle with an amount of fuel requesting that you return the vehicle with the same amount. Failure to do this will result in a charge being levied per 1/8th tank plus a £10 + VAT refuelling cost.

Example: Hiring a car with a full tank and returning with 7/8ths will result in a charge for 1/8th tank. This means that we will not ask for a fuel deposit when the vehicle is collected. We are unable to offer refunds if a vehicle is over fueled on return.

Traffic Offences

An administration charge of £25 + VAT will be levied per traffic offence, plus any penalty charge that is applicable. The Hirer also accepts liability for any parking charges in accordance with Schedule 4 of the Protection of Freedoms Act 2012 and any other charges that may be demanded by any third party in relation to the vehicle.

General Conditions

All bookings by our customers are subject to our terms and conditions as detailed on the Rental Agreement. No other terms, conditions and warranties, expressed or implied by law, custom and course of dealing, shall form part of any contract between iDrive Hire Ltd and our clients except for those terms implied by law whose application is mandatory.

The client acknowledges that in making a booking with iDrive Hire Ltd they do so only on the basis of the material contained in this document. All other statements or representations made by iDrive Hire Ltd, its employees, or agents are of no effect unless confirmed by us to the client in writing. You should satisfy yourself that you understand and agree to these terms and conditions as you will be subject to, and must comply with, these terms.

iDrive Hire Ltd reserves the right to levy any government increase in VAT that may be introduced after the production of this document.

iDrive Hire Ltd liability to the client for any loss, damage, injury or accident whatsoever, whether arising out of negligence, breach of contract or any other cause shall not exceed £2000 or twice the invoiced price of rental of the vehicle concerned (whichever is least) provided that nothing in this clause, shall limit iDrive Hire Ltd liability for death or personal injury caused by its negligence. This does not affect your statutory rights as a consumer.

iDrive Hire Ltd will not be held responsible for anyone driving under the influence of alcohol/drugs, causing wilful damage, off road driving or driving without due care and attention. The client will indemnify iDrive Hire Ltd against this in respect of such claims, this list is not exclusive.

Renters Responsibilities

The renter is responsible for the vehicle and key and has a duty of care to maintain the vehicle whilst on hire to them and must, by law, be kept in a roadworthy condition. The vehicle must be kept locked when the vehicle is not being used.

The renter must inform the iDrive Hire Ltd of any loss or damage to or fault developed in the vehicle as soon as the renter or driver becomes aware of the loss, damage or fault.

Ensure the maximum payload and individual axle plated weights are not exceeded.

The renter must not use the vehicle or allow it to be used to transport flammable or dangerous goods, as well as toxic, corrosive, radioactive or other harmful substances, that are illegal or will be a risk to passengers or the vehicle. The renter is liable for any costs and/or losses resulting from a breach of this term.

The renter must not use the vehicle or allow it to be used to transport any items that can stain or with a smell or a bad odour which has the likelihood to affect the vehicle in such a way that cause the iDrive Hire Ltd to lose time and/or money in preparing the vehicle back to its original state. The renter is liable for any valeting cost resulting from a breach of this term.

The renter must not sell, rent, lend or dispose of the vehicle or any of its parts. The renter must not give anyone legal rights over the vehicle

The vehicle must be returned to the location agreed by the rental office. If you choose to return the vehicle outside of office hours, you remain responsible for the vehicle until the vehicle can be checked by a member of staff. The renter is liable for any charges incurred up to this time.

Payment & Cancellations

All hire charges must be made in advance unless credit is approved with iDrive Hire Ltd. If hire charges fall behind or invoices are not paid within agreed terms, iDrive Hire Ltd reserves the right to cancel a hire at any time. If charges are not paid or, a vehicle is deemed to be misused, iDrive Hire Ltd reserves the right to cancel a hire agreement without prior notification. iDrive Hire Ltd may retain any belongings that are left in the vehicle as payment toward any debt. Please note that any invoices that are not settled within our payment terms will accrue interest at the rate of 8% per annum in accordance with the County Court Act, plus any other reasonable costs incurred as a result of late payment of invoices.

Breakdowns

All of our vehicles are covered by the manufacturers' assistance and/or our assistance partner RAC. In the event of a breakdown, you must call the number highlighted on your rental agreement as this number is specific to your vehicle. If the manufacturers' assistance has expired, you can call your rental office for assistance.

Data Protection

By entering into this hire agreement, the renter consents to iDrive Hire Ltd processing and storing personal information. If the renter breaks the agreement, we can give this information to credit reference agencies, the Driver and Vehicle Licensing Agency (DVLA), debt collectors and any other relevant organization. We can also give this information to the British Vehicle Rental and Leasing Association.